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5.2 Policy

5.2.1 Policy Statement

The Policy of the Company is to achieve and maintain a level of workmanship and quality control which guarantees to all its customers that the services and products which the Company manufactures and supplies meet the agreed contractual requirements using a Quality Management System which complies with the requirements of ISO 9001:2015. The company's goal is to ever increase the effectiveness of its Quality Management System in line with the expectations and needs of its customers.

The managing Director of YORKSHIRE RUBBER LININGS LTD has appointed a Quality Manager to establish and direct the implementation of a quality management system to conform to ISO 9001:2015 and to ensure that adequate resources are always available. The Quality Manager has the authority to enforce the requirements of the system, to manage and review the system and audit its implementation. The Production Director will deputise for the Quality Manager and act in his absence or when otherwise required to do so.

Quality objective requirements are maintained, controlled and updated by the means of the management review meetings to ensure that the quality objectives are been revised.

The quality system incorporates planning and procedures to assist staff in carrying out their work in a consistent and economical manner and to ensure that projects are successfully completed in accordance with the customer's wishes.

All staff have been informed of this quality policy and appreciate the importance of quality in the control of present-day production practices, and understand why they are required to carry out their duties in accordance with the quality system and continually seek ways of improving services to customers.

Any conflict will be mediated upon and resolved by the undersigned, and any such decisions in this respect will take into account all Standard or customer requirements and will not negate any applicable requirements.

 Date 1/03/2016

5.2.2 Communicating the quality policy

Yorkshire Rubber Linings Ltd shall review the policy statement during the management review, any updates shall be documented and communicated within the organization. A signed policy statement by the managing director shall remain on the system in the form of a PDF that shall be available for relevant interested parties as appropriate. A copy of the signed policy statement will also be visible on the shop floor for all employees to read.